

# **SALEM DISTRICT GAZETTE EXTRAORDINARY**

## **Local and Corporation Notification**

**[ Letter No. 1383/2016 (B-1) , dated - 03- 2016.]**

## **SALEM CITY MUNICIPAL CORPORATION NOTIFICATION**

Under the conditions imposed for the drawal of share “ General Performance Grant” vide condition No. Chapter IX under Para. 9.77 & 9.78 the 14<sup>th</sup> Central Finance Commissions Recommendations, the undersigned, holding the office of the Corporation Commissioner, Salem City Municipal Corporation , is publishing the “Standardised Service Level Bench Marking” in continuation to the publication made in the Salem District Gazette No.5 Date: 03.03.2016 for the years 2017-2018, 2018-2019 and 2019-2020 comprising of four service sectors viz, 1) Water Supply Services, 2) Sewerage Management, 3) Solid Waste Management and 4) Storm Water Drainage pertaining to the Salem City Municipal Corporation.

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**Declaration of Service Level Standards Notification Format for the final year 2015-2016**

<p><b>Name of the Urban Local Body (Grade of Municipality)</b> Salem City Municipal Corporation</p>	<p><b>Name of the Corporation Commissioner / Municipal Commissioner</b> Thiru.K.R. Selvaraj M.Sc.,</p>	<p><b>Postal address with PIN code</b>  The Comissioner, Salem Corporation, Salem 636 007.</p>	<p><b>Phone &amp; Fax nos.</b> 0427-2213131 Fax No. 0427 2220191</p>	<p><b>Email Id / Web address</b> commr.salem@tn.gov.in</p>
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<b>I) Water Supply Indicators</b>															
	<b>Coverage of water supply Connections</b>			<b>Per capita supply of water</b>			<b>Extent of metering of water connections</b>			<b>Extent of non revenue water</b>			<b>Continuity of water supply</b>		
<b>Bench marks</b>	<b>100%</b>			<b>135 lpcd</b>			<b>100%</b>			<b>20%</b>			<b>24 hours</b>		
	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)
1	68%	79%	92%	135 LPCD	135 LPCD	135 LPCD	35%	40%	47%	19%	18.50%	18%	3Hours	5Hours	24Hours

	<b>Quality of water supplied</b>			<b>Efficiency in redressal of customer complaints</b>			<b>Cost recovery in water supply services</b>			<b>Efficiency in collection of water supply-related charges</b>		
<b>Benchmark s</b>	<b>100%</b>			<b>80%</b>			<b>100%</b>			<b>90%</b>		
	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)
1	100%	100%	100%	80%	80%	80%	99%	99%	100%	90%	90%	90%

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<b>II) Sewage Management (Sewerage and Sanitation)</b>															
	<b>Coverage of toilets</b>			<b>Coverage of sewage network services</b>			<b>Collection efficiency of the sewage network</b>			<b>Adequacy of sewage treatment capacity</b>			<b>Quality of sewage treatment</b>		
<b>Benchmarks</b>	<b>100%</b>			<b>100%</b>			<b>100%</b>			<b>100%</b>			<b>100%</b>		
	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)
1	80%	90%	100%	80%	90%	100%	65%	90%	100%	100%	100%	100%	100%	100%	100%

	<b>Extent of reuse and recycling of treated sewage</b>			<b>Efficiency in redressal of customer complaints</b>			<b>Extent of cost recovery in sewage management</b>			<b>Efficiency in collection of sewage charges</b>		
<b>Benchmarks</b>	<b>20%</b>			<b>80%</b>			<b>100%</b>			<b>90%</b>		
	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)
1	20%	20%	20%	80%	80%	80%	65%	70%	80%	90%	100%	100%

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<b>III ) Solid Waste Management Indicators</b>												
	Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste			Extent of segregation of municipal solid waste			Extent of municipal solid waste recovered		
<b>Benchmark s</b>	<b>100%</b>			<b>100%</b>			<b>100%</b>			<b>80%</b>		
	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)
1	90%	100%	100%	95%	100%	100%	60%	80%	100%	60%	70%	80%

  

	Extent of scientific disposal of municipal solid waste			Efficiency in redressal of customer complaints			Extent of cost recovery in SWM services			Efficiency in collection of SWM charges		
<b>Benchmark s</b>	<b>100%</b>			<b>80%</b>			<b>100%</b>			<b>90%</b>		
	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)	Current (2017 – 18)	Current (2018 – 19)	Target (2019 – 20)
1	100%	100%	100%	80%	90%	100%	50%	60%	80%	90%	90%	90%

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<b>IV) Storm Water Drainage Indicators</b>						
	<b>Coverage of storm water drainage network</b>			<b>Incidence of water logging/ flooding</b>		
<b>Benchmarks</b>	<b>100%</b>			<b>0%</b>		
	Target (2017-18)	Target (2018-19)	Target (2019-20)	Target (2017-18)	Target (2018-19)	Target (2019-20)
	48%	53%	60%	1%	1%	0%

**Commissioner  
Salem City Municipal Corporation.**